

Day-Month-Year	Dedicated interface						Web / App interface*					
	uptime per day - 98% (during planned maintenance day 90%)	downtime per day - 2% (during planned maintenance day 10%)	daily average time (in milliseconds) taken, per request, for the ASPSP to provide the account information service provider (AISP) - 3000ms	daily average time (in milliseconds) taken, per request, for the ASPSP to provide the payment initiation service provider (PISP) - 3000ms	daily average time (in milliseconds) taken, per request, for the ASPSP to provide the card-based payment instrument issuer (CBPII) or the PISP with a 'yes/no' - 3000ms	daily error response rate - 0.5%	uptime per day - 98% (during planned maintenance day 90%)	downtime per day - 2% (during planned maintenance day 10%)	daily average time (in milliseconds) taken, per request, for the ASPSP to provide the account information service provider (AISP) - 3000ms	daily average time (in milliseconds) taken, per request, for the ASPSP to provide the payment initiation service provider (PISP) - 3000ms	daily average time (in milliseconds) taken, per request, for the ASPSP to provide the card-based payment instrument issuer (CBPII) or the PISP with a 'yes/no' - 3000ms	daily error response rate - 0.5%
01/10/2020**	98.26%	1.74%	307	277	0	6.75%	98.26%	1.74%	717	431	162	0.00%
02/10/2020	99.87%	0.13%	258	270	0	1.76%	100.00%	0.00%	593	274	141	0.00%
03/10/2020	99.83%	0.17%	239	241	0	2.07%	100.00%	0.00%	856	359	160	0.00%
04/10/2020	99.82%	0.18%	241	622	0	1.89%	100.00%	0.00%	307	361	138	0.00%
05/10/2020	99.85%	0.15%	271	286	0	1.79%	100.00%	0.00%	813	273	70	0.00%
06/10/2020	99.91%	0.09%	262	296	0	0.76%	100.00%	0.00%	991	275	176	0.00%
07/10/2020	99.77%	0.23%	278	296	0	0.18%	99.77%	0.23%	210	306	70	0.03%
08/10/2020	100.00%	0.00%	270	244	0	0.09%	100.00%	0.00%	714	309	68	0.00%
09/10/2020	100.00%	0.00%	231	218	0	0.06%	100.00%	0.00%	196	302	138	0.00%
10/10/2020	100.00%	0.00%	237	248	0	0.07%	100.00%	0.00%	276	364	142	0.01%
11/10/2020	100.00%	0.00%	227	678	0	0.07%	100.00%	0.00%	284	382	81	0.01%
12/10/2020**	98.26%	1.74%	248	250	0	4.92%	98.26%	1.74%	747	297	142	0.00%
13/10/2020**	80.07%	19.93%	333	415	0	2.68%	80.21%	19.79%	149	321	62	0.01%
14/10/2020	100.00%	0.00%	278	322	0	0.09%	100.00%	0.00%	694	336	140	0.00%
15/10/2020	100.00%	0.00%	285	369	0	0.03%	100.00%	0.00%	175	325	68	0.00%
16/10/2020	100.00%	0.00%	283	343	0	0.08%	100.00%	0.00%	172	327	158	0.01%
17/10/2020	100.00%	0.00%	247	340	0	0.00%	100.00%	0.00%	778	403	181	0.00%
18/10/2020**	99.43%	0.57%	260	685	0	0.03%	99.43%	0.57%	756	451	83	0.01%
19/10/2020**	99.17%	0.83%	261	258	0	0.03%	99.17%	0.83%	172	313	63	0.21%
20/10/2020**	99.17%	0.83%	273	253	0	0.06%	99.17%	0.83%	849	358	154	0.00%
21/10/2020	100.00%	0.00%	254	288	0	0.03%	100.00%	0.00%	864	342	71	0.01%
22/10/2020	100.00%	0.00%	267	268	0	0.06%	100.00%	0.00%	576	333	136	0.01%
23/10/2020	100.00%	0.00%	285	382	0	0.30%	100.00%	0.00%	193	383	138	0.00%
24/10/2020	100.00%	0.00%	268	294	0	0.06%	100.00%	0.00%	637	483	152	0.00%
25/10/2020	100.00%	0.00%	260	310	0	0.00%	100.00%	0.00%	694	403	157	0.00%
26/10/2020	99.97%	0.03%	305	339	0	0.84%	100.00%	0.00%	152	280	61	0.00%
27/10/2020	99.95%	0.05%	291	318	0	0.06%	100.00%	0.00%	141	253	127	0.00%
28/10/2020	100.00%	0.00%	281	217	0	0.06%	100.00%	0.00%	205	211	58	0.00%
29/10/2020	99.98%	0.02%	327	301	0	0.41%	100.00%	0.00%	191	287	69	0.03%
30/10/2020	100.00%	0.00%	298	278	0	0.00%	100.00%	0.00%	651	307	162	0.01%
31/10/2020	96.87%	3.13%	271	278	0	0.06%	96.87%	3.13%	616	343	148	0.00%
01/11/2020	100.00%	0.00%	305	332	0	0.08%	100.00%	0.00%	273	294	120	0.01%
02/11/2020**	98.26%	1.74%	287	274	0	0.08%	98.26%	1.74%	585	228	68	0.00%
03/11/2020**	98.25%	1.75%	332	483	0	0.38%	98.26%	1.74%	665	246	135	0.00%
04/11/2020	100.00%	0.00%	289	319	0	0.00%	100.00%	0.00%	184	238	127	0.00%
05/11/2020	100.00%	0.00%	277	321	0	0.04%	100.00%	0.00%	653	236	129	0.00%
06/11/2020	100.00%	0.00%	290	261	0	0.07%	100.00%	0.00%	703	250	67	0.00%
07/11/2020	100.00%	0.00%	284	295	0	0.07%	100.00%	0.00%	554	309	72	0.01%
08/11/2020	100.00%	0.00%	250	737	0	0.02%	100.00%	0.00%	543	318	78	0.02%
09/11/2020	100.00%	0.00%	303	233	0	0.04%	100.00%	0.00%	564	238	71	0.00%
10/11/2020	100.00%	0.00%	319	299	0	0.04%	100.00%	0.00%	196	234	75	0.02%
11/11/2020	100.00%	0.00%	288	267	0	0.09%	100.00%	0.00%	520	279	147	0.00%
12/11/2020**	99.17%	0.83%	276	270	0	0.02%	99.17%	0.83%	185	227	73	0.10%
13/11/2020**	99.17%	0.83%	283	306	0	0.00%	99.17%	0.83%	669	317	74	0.00%
14/11/2020	100.00%	0.00%	266	288	0	0.05%	100.00%	0.00%	629	351	146	0.00%
15/11/2020	100.00%	0.00%	270	435	0	0.12%	100.00%	0.00%	848	319	178	0.01%
16/11/2020	100.00%	0.00%	264	336	0	0.02%	100.00%	0.00%	717	251	72	0.00%
17/11/2020	100.00%	0.00%	290	280	0	0.04%	100.00%	0.00%	179	312	71	0.00%
18/11/2020	100.00%	0.00%	296	318	0	0.08%	100.00%	0.00%	189	356	161	0.00%
19/11/2020**	99.17%	0.83%	283	294	0	0.04%	99.17%	0.83%	200	317	74	0.04%
20/11/2020**	99.17%	0.83%	275	248	0	0.04%	99.17%	0.83%	219	265	74	0.00%
21/11/2020	100.00%	0.00%	240	282	0	0.02%	100.00%	0.00%	485	214	115	0.00%
22/11/2020	100.00%	0.00%	271	314	0	0.04%	100.00%	0.00%	524	278	75	0.00%
23/11/2020	98.26%	1.74%	360	343	0	1.59%	98.26%	1.74%	164	284	70	0.08%
24/11/2020**	97.60%	2.40%	313	262	0	1.85%	97.60%	2.40%	761	332	146	0.01%
25/11/2020**	97.60%	2.40%	316	289	0	0.00%	97.60%	2.40%	826	331	141	0.01%
26/11/2020**	98.26%	1.74%	322	333	0	0.10%	98.26%	1.74%	196	249	69	0.08%
27/11/2020**	98.26%	1.74%	317	312	0	0.03%	98.26%	1.74%	471	290	120	0.01%
28/11/2020	100.00%	0.00%	299	237	0	0.07%	100.00%	0.00%	239	374	138	0.00%
29/11/2020**	100.00%	0.00%	307	315	0	0.10%	100.00%	0.00%	275	355	87	0.01%
30/11/2020	100.00%	0.00%	302	262	0	0.07%	100.00%	0.00%	609	257	157	0.00%
01/12/2020**	97.60%	2.40%	327	240	0	4.35%	97.60%	2.40%	159	263	135	0.01%
02/12/2020**	97.60%	2.40%	310	224	0	0.69%	97.60%	2.40%	439	271	105	0.01%
03/12/2020**	98.26%	1.74%	284	247	0	0.16%	98.26%	1.74%	147	307	49	0.01%
04/12/2020	100.00%	0.00%	309	255	0	0.10%	100.00%	0.00%	148	299	115	0.00%
05/12/2020	100.00%	0.00%	257	250	0	0.00%	100.00%	0.00%	223	400	103	0.04%
06/12/2020	100.00%	0.00%	262	260	0	0.04%	100.00%	0.00%	597	383	115	0.03%
07/12/2020	100.00%	0.00%	279	290	0	0.01%	100.00%	0.00%	145	279	49	0.01%
08/12/2020	99.99%	0.01%	321	301	0	0.17%	100.00%	0.00%	588	261	133	0.01%
09/12/2020**	97.60%	2.40%	324	270	0	2.20%	97.60%	2.40%	146	266	109	0.00%
10/12/2020**	97.60%	2.40%	253	253	0	0.09%	97.60%	2.40%	532	268	157	0.52%
11/12/2020	100.00%	0.00%	223	286	0	0.01%	100.00%	0.00%	424	197	64	0.01%
12/12/2020	100.00%	0.00%	212	246	0	0.04%	100.00%	0.00%	575	337	139	0.01%
13/12/2020	100.00%	0.00%	210	291	0	0.00%	100.00%	0.00%	611	374	86	0.01%
14/12/2020	100.00%	0.00%	253	287	0	0.01%	100.00%	0.00%	167	255	122	0.00%
15/12/2020	100.00%	0.00%	262	315	0	0.04%	100.00%	0.00%	439	239	117	0.01%
16/12/2020	100.00%	0.00%	268	286	0	0.03%	100.00%	0.00%	483	249	65	0.04%
17/12/2020	100.00%	0.00%	262	282	0	0.04%	100.00%	0.00%	150	270	122	0.04%
18/12/2020	99.95%	0.05%	253	280	0	0.08%	100.00%	0.00%	414	290	62	0.02%
19/12/2020	100.00%	0.00%	248	250	0	0.03%	100.00%	0.00%	497	366	74	0.02%
20/12/2020	100.00%	0.00%	268	488	0	0.02%	100.00%	0.00%	252	408	132	0.04%
21/12/2020	100.00%	0.00%	259	264	0	0.02%	100.00%	0.00%	158	302	148	0.03%
22/12/2020	99.48%	0.52%	298	362	0	5.81%	100.00%	0.00%	169	291	114	0.01%
23/12/2020	100.00%	0.00%	280	342	0	0.01%	100.00%	0.00%	454	306	103	0.06%
24/12/2020	100.00%	0.00%	263	324	0	0.23%	100.00%	0.00%	493	352	124	0.02%
25/12/2020	100.00%	0.00%	268	275	0	0.00%	100.00%	0.00%	505	418	80	0.02%
26/12/2020	100.00%	0.00%	271	332	0	0.02%	100.00%	0.00%	236	373	123	0.01%
27/12/2020	100.00%	0.00%	261	312	0	0.00%	100.00%	0.00%	236	405	76	0.01%
28/12/2020	100.00%	0.00%	277	304	0	0.02%	100.00%	0.00%	461	295	119	0.00%
29/12/2020	100.00%	0.00%	290	282	0	0.04%	100.00%	0.00%	546	259	117	0.01%
30/12/2020	100.00%	0.00%	287	316	0	0.01%	100.00%	0.00%	185	271	106	0.04%
31/12/2020	100.00%	0.00%	279	314	0	0.01%	100.00%	0.00%	368	215	98	0.00%

* Aion uses the same interface for App and Web.
** Planned maintenance