

Information on the key availability and performance indicators (KPI) developed by Aion

Day-Month-Year	Dedicated Interface						Web/App interface *					
	uptime per day - <b>98% (during planned maintenance day 90%)</b>	downtime per day - <b>2% (during planned maintenance day 10%)</b>	daily average time (in milliseconds) taken, per request, for the ASPSP to provide the account information service provider (AISP) - <b>3000ms</b>	daily average time (in milliseconds) taken, per request, for the ASPSP to provide the payment initiation service provider (PISP) - <b>3000ms</b>	daily average time (in milliseconds) taken, per request, for the ASPSP to provide the card-based payment instrument issuer (CBPII) or the PISP with a 'yes/no' - <b>3000ms</b>	daily error response rate - <b>0,5%</b>	uptime per day - <b>98% (during planned maintenance day 90%)</b>	downtime per day - <b>2% (during planned maintenance day 10%)</b>	daily average time (in milliseconds) taken, per request, for the ASPSP to provide the account information service provider (AISP) - <b>3000ms</b>	daily average time (in milliseconds) taken, per request, for the ASPSP to provide the payment initiation service provider (PISP) - <b>3000ms</b>	daily average time (in milliseconds) taken, per request, for the ASPSP to provide the card-based payment instrument issuer (CBPII) or the PISP with a 'yes/no' - <b>3000ms</b>	daily error response rate - <b>0,5%</b>
14-09-2019	100.00%	0.00%	NDA**	NDA**	NDA**	NDA**	100.00%	0.00%	234	348	1 063	0.00%
15-09-2019	100.00%	0.00%	NDA**	NDA**	NDA**	NDA**	100.00%	0.00%	359	420	1 570	0.00%
16-09-2019	100.00%	0.00%	NDA**	NDA**	NDA**	NDA**	100.00%	0.00%	356	404	1 506	0.01%
17-09-2019	100.00%	0.00%	NDA**	NDA**	NDA**	NDA**	100.00%	0.00%	492	415	1 731	0.00%
18-09-2019	100.00%	0.00%	NDA**	NDA**	NDA**	NDA**	100.00%	0.00%	1 222	399	2 398	0.00%
19-09-2019	100.00%	0.00%	NDA**	NDA**	NDA**	NDA**	100.00%	0.00%	298	472	1 775	0.00%
20-09-2019	100.00%	0.00%	NDA**	NDA**	NDA**	NDA**	100.00%	0.00%	541	395	1 762	0.01%
21-09-2019	100.00%	0.00%	NDA**	NDA**	NDA**	NDA**	100.00%	0.00%	404	381	1 307	0.03%
22-09-2019	100.00%	0.00%	NDA**	NDA**	NDA**	NDA**	100.00%	0.00%	599	373	1 431	0.05%
23-09-2019	100.00%	0.00%	NDA**	NDA**	NDA**	NDA**	100.00%	0.00%	1 434	407	3 351	0.01%
24-09-2019	100.00%	0.00%	NDA**	NDA**	NDA**	NDA**	100.00%	0.00%	411	405	1 553	0.01%
25-09-2019	100.00%	0.00%	NDA**	NDA**	NDA**	NDA**	100.00%	0.00%	643	438	2 372	0.01%
26-09-2019	100.00%	0.00%	NDA**	NDA**	NDA**	NDA**	100.00%	0.00%	295	386	2 139	0.00%
27-09-2019	100.00%	0.00%	NDA**	NDA**	NDA**	NDA**	100.00%	0.00%	695	405	2 505	0.01%
28-09-2019	100.00%	0.00%	NDA**	NDA**	NDA**	NDA**	100.00%	0.00%	503	351	2 311	0.00%
29-09-2019	100.00%	0.00%	NDA**	NDA**	NDA**	NDA**	100.00%	0.00%	382	371	2 436	0.00%
30-09-2019	100.00%	0.00%	NDA**	NDA**	NDA**	NDA**	100.00%	0.00%	509	412	2 298	0.00%

\* Aion uses the same interface for App and Web.

\*\* No Data Available due to the lack of TPPs connected to OpenAPI.