

Day-Month-Year	Dedicated interface						Web / App interface*					
	uptime per day - 98% (during planned maintenance day 90%)	downtime per day - 2% (during planned maintenance day 10%)	daily average time (in milliseconds) taken, per request, for the ASPSP to provide the account information service provider (AISP) - 3000ms	daily average (in milliseconds) taken, per request, for the ASPSP to provide the payment initiation service provider (PISP) - 3000ms	daily average time (in milliseconds) taken, per request, for the ASPSP to provide the card-based payment instrument issuer (CBPI) or the PISP with a 'yes/no' - 3000ms	daily error response rate - 0.5%	uptime per day - 98% (during planned maintenance day 90%)	downtime per day - 2% (during planned maintenance day 10%)	daily average time (in milliseconds) taken, per request, for the ASPSP to provide the account information service provider (AISP) - 3000ms	daily average (in milliseconds) taken, per request, for the ASPSP to provide the payment initiation service provider (PISP) - 3000ms	daily average time (in milliseconds) taken, per request, for the ASPSP to provide the card-based payment instrument issuer (CBPI) or the PISP with a 'yes/no' - 3000ms	daily error response rate - 0.5%
01/01/2021	100.00%	0.00%	280	336	0	0.01%	100.00%	0.00%	405	273	95	0.01%
02/01/2021	100.00%	0.00%	292	306	0	0.02%	100.00%	0.00%	192	256	65	0.04%
03/01/2021	100.00%	0.00%	274	238	0	0.03%	100.00%	0.00%	192	274	68	0.02%
04/01/2021	100.00%	0.00%	278	296	0	0.02%	100.00%	0.00%	393	211	53	0.01%
05/01/2021	99.68%	0.32%	261	261	0	1.64%	100.00%	0.00%	334	224	87	0.00%
06/01/2021	100.00%	0.00%	259	265	0	0.01%	100.00%	0.00%	160	251	59	0.01%
07/01/2021	100.00%	0.00%	259	262	0	0.00%	100.00%	0.00%	416	215	52	0.00%
08/01/2021	100.00%	0.00%	268	259	0	0.00%	100.00%	0.00%	389	237	89	0.02%
09/01/2021	100.00%	0.00%	250	273	0	0.00%	100.00%	0.00%	228	332	69	0.00%
10/01/2021	100.00%	0.00%	254	317	0	0.00%	100.00%	0.00%	224	325	111	0.01%
11/01/2021	99.87%	0.13%	273	293	0	1.47%	100.00%	0.00%	131	289	100	0.01%
12/01/2021	99.95%	0.05%	302	309	0	0.14%	100.00%	0.00%	352	227	55	0.01%
13/01/2021	100.00%	0.00%	334	229	0	0.02%	100.00%	0.00%	143	223	102	0.02%
14/01/2021	100.00%	0.00%	353	221	0	0.14%	100.00%	0.00%	166	275	73	0.00%
15/01/2021	100.00%	0.00%	317	182	0	0.12%	100.00%	0.00%	452	310	64	0.00%
16/01/2021	100.00%	0.00%	293	199	0	0.00%	100.00%	0.00%	293	355	78	0.01%
17/01/2021	100.00%	0.00%	306	670	0	0.05%	100.00%	0.00%	293	396	84	0.01%
18/01/2021	99.98%	0.02%	325	222	0	0.08%	100.00%	0.00%	174	284	68	0.00%
19/01/2021	100.00%	0.00%	316	202	0	0.02%	100.00%	0.00%	181	314	70	0.01%
20/01/2021	100.00%	0.00%	320	218	0	0.11%	100.00%	0.00%	204	309	72	0.04%
21/01/2021**	98.96%	1.04%	320	202	0	0.03%	98.96%	1.04%	202	298	71	0.12%
22/01/2021**	98.96%	1.04%	326	228	0	0.01%	98.96%	1.04%	184	344	70	0.03%
23/01/2021	100.00%	0.00%	357	202	0	0.01%	100.00%	0.00%	241	413	81	0.00%
24/01/2021	100.00%	0.00%	353	211	0	0.01%	100.00%	0.00%	243	373	81	0.00%
25/01/2021**	98.58%	1.42%	325	197	0	0.01%	98.58%	1.42%	159	300	67	0.00%
26/01/2021	100.00%	0.00%	316	405	0	0.01%	100.00%	0.00%	494	271	66	0.00%
27/01/2021	100.00%	0.00%	324	318	0	0.03%	100.00%	0.00%	169	243	66	0.00%
28/01/2021	100.00%	0.00%	339	282	0	0.01%	100.00%	0.00%	167	253	66	0.00%
29/01/2021	100.00%	0.00%	333	289	0	0.00%	100.00%	0.00%	172	240	67	0.02%
30/01/2021	100.00%	0.00%	333	303	0	0.01%	100.00%	0.00%	526	340	76	0.01%
31/01/2021	100.00%	0.00%	317	716	0	0.01%	100.00%	0.00%	253	326	81	0.00%
01/02/2021	100.00%	0.00%	340	306	0	0.02%	100.00%	0.00%	452	209	61	0.00%
02/02/2021	100.00%	0.00%	373	314	0	0.02%	100.00%	0.00%	449	235	117	0.00%
03/02/2021**	98.96%	1.04%	372	305	0	0.03%	98.96%	1.04%	163	297	65	0.10%
04/02/2021**	98.96%	1.04%	357	323	0	0.11%	98.96%	1.04%	436	202	116	0.00%
05/02/2021	100.00%	0.00%	361	344	0	0.02%	100.00%	0.00%	156	235	66	0.00%
06/02/2021	100.00%	0.00%	343	314	0	0.00%	100.00%	0.00%	165	283	120	0.01%
07/02/2021	100.00%	0.00%	333	273	0	0.02%	100.00%	0.00%	222	309	79	0.00%
08/02/2021	100.00%	0.00%	343	318	0	0.03%	100.00%	0.00%	137	221	63	0.00%
09/02/2021	100.00%	0.00%	383	321	0	0.08%	100.00%	0.00%	507	230	128	0.00%
10/02/2021	100.00%	0.00%	375	300	0	0.08%	100.00%	0.00%	142	249	63	0.00%
11/02/2021	100.00%	0.00%	369	383	0	0.00%	100.00%	0.00%	151	243	68	1.30%
12/02/2021	100.00%	0.00%	368	276	0	0.00%	100.00%	0.00%	153	235	68	1.18%
13/02/2021	100.00%	0.00%	378	373	0	0.02%	100.00%	0.00%	242	386	88	0.92%
14/02/2021	100.00%	0.00%	368	341	0	0.01%	100.00%	0.00%	312	371	99	1.47%
15/02/2021	100.00%	0.00%	382	316	0	0.00%	100.00%	0.00%	156	241	66	1.17%
16/02/2021	100.00%	0.00%	395	311	0	0.02%	100.00%	0.00%	162	246	68	1.57%
17/02/2021	100.00%	0.00%	386	308	0	0.06%	100.00%	0.00%	147	226	67	1.51%
18/02/2021**	97.61%	2.39%	378	289	0	0.03%	97.61%	2.39%	170	231	69	0.75%
19/02/2021**	90.54%	9.46%	427	288	0	0.12%	90.54%	9.46%	302	262	97	0.01%
20/02/2021	100.00%	0.00%	362	304	0	0.00%	100.00%	0.00%	283	309	92	0.00%
21/2/2021	100.00%	0.00%	366	270	0	0.07%	100.00%	0.00%	321	1021	96	0.00%
22/02/2021	100.00%	0.00%	392	306	0	0.03%	100.00%	0.00%	147	225	67	0.00%
23/02/2021	100.00%	0.00%	437	299	0	0.16%	100.00%	0.00%	171	230	73	0.00%
24/02/2021**	99.93%	0.07%	436	283	0	0.26%	92.88%	7.12%	186	260	79	0.00%
25/02/2021**	99.99%	0.01%	435	302	0	0.27%	91.98%	8.02%	170	240	70	0.00%
26/02/2021	99.34%	0.66%	467	289	0	0.41%	99.34%	0.66%	177	271	74	0.00%
27/02/2021	99.99%	0.01%	388	318	0	0.07%	100.00%	0.00%	253	335	89	0.01%
28/02/2021	100.00%	0.00%	377	299	0	0.01%	100.00%	0.00%	280	322	92	0.00%
01/03/2021	100.00%	0.00%	414	292	0	0.02%	100.00%	0.00%	146	220	65	0.02%
02/03/2021**	99.79%	0.21%	430	337	0	1.17%	100.00%	0.00%	193	336	76	0.05%
03/03/2021	99.87%	0.13%	418	262	0	0.17%	100.00%	0.00%	208	315	77	0.00%
04/03/2021**	98.61%	1.39%	419	274	0	6.38%	98.96%	1.04%	172	404	84	0.06%
05/03/2021**	98.96%	1.04%	427	284	0	0.02%	98.96%	1.04%	221	425	92	0.07%
06/03/2021	100.00%	0.00%	418	272	0	0.02%	100.00%	0.00%	336	471	113	0.01%
07/03/2021	100.00%	0.00%	429	291	0	0.00%	100.00%	0.00%	357	466	115	0.00%
08/03/2021	99.97%	0.03%	448	459	0	0.01%	100.00%	0.00%	202	379	90	0.00%
09/03/2021	100.00%	0.00%	441	266	0	0.00%	100.00%	0.00%	172	372	86	0.00%
10/03/2021	100.00%	0.00%	452	263	0	0.00%	100.00%	0.00%	168	366	84	0.00%
11/03/2021	100.00%	0.00%	430	246	0	0.01%	100.00%	0.00%	201	284	78	0.00%
12/03/2021	100.00%	0.00%	415	240	0	0.01%	100.00%	0.00%	225	378	94	0.00%
13/03/2021	100.00%	0.00%	411	257	0	0.05%	100.00%	0.00%	328	450	107	0.00%
14/03/2021	100.00%	0.00%	442	265	0	0.03%	100.00%	0.00%	348	439	92	0.00%
15/03/2021**	99.98%	0.02%	589	278	0	1.56%	100.00%	0.00%	179	272	64	0.04%
16/03/2021	100.00%	0.00%	456	260	0	0.01%	100.00%	0.00%	204	319	67	0.00%
17/03/2021	100.00%	0.00%	470	258	0	0.02%	100.00%	0.00%	181	289	66	0.00%
18/03/2021	100.00%	0.00%	435	251	0	0.02%	100.00%	0.00%	198	246	68	0.00%
19/03/2021	100.00%	0.00%	445	361	0	0.01%	100.00%	0.00%	232	260	73	0.00%
20/03/2021	100.00%	0.00%	407	249	0	0.00%	100.00%	0.00%	341	330	91	0.00%
21/03/2021	100.00%	0.00%	419	252	0	0.00%	100.00%	0.00%	388	351	95	0.03%
22/03/2021	100.00%	0.00%	454	275	0	0.00%	98.62%	1.38%	204	250	68	0.00%
23/03/2021	100.00%	0.00%	485	269	0	0.00%	98.62%	1.38%	224	279	71	0.00%
24/03/2021	89.24%	10.76%	2 537	221	0	54.33%	100.00%	0.00%	241	386	96	0.00%
25/03/2021	54.89%	45.11%	4 105	178	0	89.44%	100.00%	0.00%	239	494	116	0.00%
26/03/2021	100.00%	0.00%	484	243	0	0.00%	100.00%	0.00%	252	378	100	0.00%
27/03/2021	99.87%	0.13%	520	266	0	0.46%	100.00%	0.00%	356	418	117	0.00%
28/03/2021	100.00%	0.00%	539	252	0	0.63%	100.00%	0.00%	383	341	99	0.00%
29/03/2021	99.87%	0.13%	562	269	0	1.15%	98.62%	1.38%	193	224	70	0.00%
30/03/2021	100.00%	0.00%	493	248	0	0.01%	98.62%	1.38%	195	259	70	0.05%
31/03/2021	100.00%	0.00%	501	255	0	0.02%	100.00%	0.00%	228	496	109	0.01%

* Aion uses the same interface for App and Web.
** Planned maintenance