

Day-Month-Year	Dedicated interface							Web / App interface*						
	uptime per day - 98% (during maintenance day 90%)	downtime per day - 2% (during maintenance day 10%)	daily average time (in milliseconds) taken, per request, for the ASPSP to provide the account information service provider (AISP) - 3000ms	daily average time (in milliseconds) taken, per request, for the ASPSP to provide the payment initiation service provider (PISP) - 3000ms	daily average time (in milliseconds) taken, per request, for the ASPSP to provide the card-based payment instrument issuer (CBPII) or the PISP with a 'yes/no' - 3000ms	daily error response rate - 0.5%	uptime per day - 98% (during maintenance day 90%)	downtime per day - 2% (during maintenance day 10%)	daily average time (in milliseconds) taken, per request, for the ASPSP to provide the account information service provider (AISP) - 3000m	daily average time (in milliseconds) taken, per request, for the ASPSP to provide the payment initiation service provider (PISP) - 3000ms	daily average time (in milliseconds) taken, per request, for the ASPSP to provide the card-based payment instrument issuer (CBPII) or the PISP with a 'yes/no' - 3000ms	daily error response rate - 0.5%		
01-01-2020	100.00%	0.00%	% NDA**	% NDA**	% NDA**	% NDA**	100.00%	0.00%	53	1132	77	0.01%		
02-01-2020	100.00%	0.00%	% NDA**	% NDA**	% NDA**	% NDA**	100.00%	0.00%	63	939	86	0.06%		
03-01-2020	100.00%	0.00%	% NDA**	% NDA**	% NDA**	% NDA**	100.00%	0.00%	65	830	89	0.15%		
04-01-2020	100.00%	0.00%	% NDA**	% NDA**	% NDA**	% NDA**	100.00%	0.00%	71	925	66	0.04%		
05-01-2020	100.00%	0.00%	% NDA**	% NDA**	% NDA**	% NDA**	100.00%	0.00%	52	1866	88	0.00%		
06-01-2020	100.00%	0.00%	% NDA**	% NDA**	% NDA**	% NDA**	100.00%	0.00%	47	825	62	0.05%		
07-01-2020	100.00%	0.00%	% NDA**	% NDA**	% NDA**	% NDA**	100.00%	0.00%	86	806	64	0.06%		
08-01-2020	100.00%	0.00%	% NDA**	% NDA**	% NDA**	% NDA**	100.00%	0.00%	47	894	65	0.01%		
09-01-2020***	98.26%	1.74%	% NDA**	% NDA**	% NDA**	% NDA**	98.26%	1.74%	48	1157	90	0.02%		
10-01-2020	100.00%	0.00%	% NDA**	% NDA**	% NDA**	% NDA**	100.00%	0.00%	79	863	62	0.01%		
11-01-2020	100.00%	0.00%	% NDA**	% NDA**	% NDA**	% NDA**	100.00%	0.00%	69	858	80	0.00%		
12-01-2020	100.00%	0.00%	% NDA**	% NDA**	% NDA**	% NDA**	100.00%	0.00%	55	2021	68	0.02%		
13-01-2020	100.00%	0.00%	% NDA**	% NDA**	% NDA**	% NDA**	100.00%	0.00%	49	1206	64	0.08%		
14-01-2020	100.00%	0.00%	% NDA**	% NDA**	% NDA**	% NDA**	100.00%	0.00%	81	1354	95	0.03%		
15-01-2020***	91.67%	8.33%	% NDA**	% NDA**	% NDA**	% NDA**	91.67%	8.33%	350	734	285	0.02%		
16-01-2020***	98.26%	1.74%	% NDA**	% NDA**	% NDA**	% NDA**	98.26%	1.74%	357	1060	316	0.03%		
17-01-2020	100.00%	0.00%	% NDA**	% NDA**	% NDA**	% NDA**	100.00%	0.00%	350	1118	261	0.42%		
18-01-2020	100.00%	0.00%	% NDA**	% NDA**	% NDA**	% NDA**	100.00%	0.00%	313	1309	267	0.02%		
19-01-2020	100.00%	0.00%	% NDA**	% NDA**	% NDA**	% NDA**	100.00%	0.00%	289	951	244	0.00%		
20-01-2020	100.00%	0.00%	% NDA**	% NDA**	% NDA**	% NDA**	100.00%	0.00%	400	910	354	0.02%		
21-01-2020	100.00%	0.00%	% NDA**	% NDA**	% NDA**	% NDA**	100.00%	0.00%	333	1131	262	0.01%		
22-01-2020***	98.26%	1.74%	% NDA**	% NDA**	% NDA**	% NDA**	98.26%	1.74%	316	1063	314	0.06%		
23-01-2020	100.00%	0.00%	% NDA**	% NDA**	% NDA**	% NDA**	100.00%	0.00%	318	1139	266	0.00%		
24-01-2020	100.00%	0.00%	% NDA**	% NDA**	% NDA**	% NDA**	100.00%	0.00%	391	1157	351	0.01%		
25-01-2020***	98.96%	1.04%	% NDA**	% NDA**	% NDA**	% NDA**	98.96%	1.04%	349	1171	315	0.01%		
26-01-2020	100.00%	0.00%	% NDA**	% NDA**	% NDA**	% NDA**	100.00%	0.00%	367	1151	298	0.00%		
27-01-2020	100.00%	0.00%	% NDA**	% NDA**	% NDA**	% NDA**	100.00%	0.00%	438	1136	396	0.00%		
28-01-2020	100.00%	0.00%	% NDA**	% NDA**	% NDA**	% NDA**	100.00%	0.00%	426	1164	391	0.01%		
29-01-2020***	95.83%	4.17%	% NDA**	% NDA**	% NDA**	% NDA**	95.83%	4.17%	390	1101	341	0.01%		
30-01-2020	100.00%	0.00%	% NDA**	% NDA**	% NDA**	% NDA**	100.00%	0.00%	375	1379	328	0.00%		
31-01-2020***	98.26%	1.74%	% NDA**	% NDA**	% NDA**	% NDA**	98.26%	1.74%	400	1398	351	0.01%		
01-02-2020	100.00%	0.00%	% NDA**	% NDA**	% NDA**	% NDA**	100.00%	0.00%	388	1752	296	0.00%		
02-02-2020	100.00%	0.00%	% NDA**	% NDA**	% NDA**	% NDA**	100.00%	0.00%	398	1213	335	0.01%		
03-02-2020	100.00%	0.00%	% NDA**	% NDA**	% NDA**	% NDA**	100.00%	0.00%	356	919	301	0.04%		
04-02-2020***	95.21%	4.79%	% NDA**	% NDA**	% NDA**	% NDA**	95.21%	4.79%	415	985	359	0.04%		
05-02-2020***	97.92%	2.08%	% NDA**	% NDA**	% NDA**	% NDA**	97.92%	2.08%	365	1174	266	0.03%		
06-02-2020	100.00%	0.00%	% NDA**	% NDA**	% NDA**	% NDA**	100.00%	0.00%	364	1137	346	0.03%		
07-02-2020***	98.26%	1.74%	% NDA**	% NDA**	% NDA**	% NDA**	98.26%	1.74%	371	1165	324	0.08%		
08-02-2020	100.00%	0.00%	% NDA**	% NDA**	% NDA**	% NDA**	100.00%	0.00%	314	1228	305	0.02%		
09-02-2020	100.00%	0.00%	% NDA**	% NDA**	% NDA**	% NDA**	100.00%	0.00%	304	1500	248	0.00%		
10-02-2020	100.00%	0.00%	% NDA**	% NDA**	% NDA**	% NDA**	100.00%	0.00%	377	1171	354	0.00%		
11-02-2020	100.00%	0.00%	% NDA**	% NDA**	% NDA**	% NDA**	100.00%	0.00%	381	1070	361	0.00%		
12-02-2020	100.00%	0.00%	% NDA**	% NDA**	% NDA**	% NDA**	100.00%	0.00%	354	1034	254	0.00%		
13-02-2020	100.00%	0.00%	% NDA**	% NDA**	% NDA**	% NDA**	100.00%	0.00%	331	1518	270	0.00%		
14-02-2020***	98.26%	1.74%	% NDA**	% NDA**	% NDA**	% NDA**	98.26%	1.74%	416	1302	370	0.01%		
15-02-2020	100.00%	0.00%	% NDA**	% NDA**	% NDA**	% NDA**	100.00%	0.00%	374	1083	314	0.69%		
16-02-2020	100.00%	0.00%	% NDA**	% NDA**	% NDA**	% NDA**	100.00%	0.00%	347	855	269	0.00%		
17-02-2020	100.00%	0.00%	% NDA**	% NDA**	% NDA**	% NDA**	100.00%	0.00%	350	1180	309	0.01%		
18-02-2020	100.00%	0.00%	% NDA**	% NDA**	% NDA**	% NDA**	100.00%	0.00%	360	1688	278	0.21%		
19-02-2020***	98.26%	1.74%	% NDA**	% NDA**	% NDA**	% NDA**	98.26%	1.74%	380	911	291	0.04%		
20-02-2020	100.00%	0.00%	% NDA**	% NDA**	% NDA**	% NDA**	100.00%	0.00%	393	1553	294	0.01%		
21-02-2020	100.00%	0.00%	% NDA**	% NDA**	% NDA**	% NDA**	100.00%	0.00%	351	1199	345	0.05%		
22-02-2020	100.00%	0.00%	% NDA**	% NDA**	% NDA**	% NDA**	100.00%	0.00%	358	1194	303	0.27%		
23-02-2020	100.00%	0.00%	% NDA**	% NDA**	% NDA**	% NDA**	100.00%	0.00%	371	1258	293	0.05%		
24-02-2020	100.00%	0.00%	% NDA**	% NDA**	% NDA**	% NDA**	100.00%	0.00%	391	1166	352	0.01%		
25-02-2020	100.00%	0.00%	% NDA**	% NDA**	% NDA**	% NDA**	100.00%	0.00%	372	1265	300	0.00%		
26-02-2020***	98.26%	1.74%	% NDA**	% NDA**	% NDA**	% NDA**	98.26%	1.74%	373	1741	358	0.11%		
27-02-2020***	99.31%	0.69%	% NDA**	% NDA**	% NDA**	% NDA**	99.31%	0.69%	166	1074	148	0.03%		
28-02-2020***	98.26%	1.74%	% NDA**	% NDA**	% NDA**	% NDA**	98.26%	1.74%	120	1128	106	0.00%		
29-02-2020***	98.26%	1.74%	% NDA**	% NDA**	% NDA**	% NDA**	98.26%	1.74%	89	1397	96	0.00%		
01-03-2020	100.00%	0.00%	% NDA**	% NDA**	% NDA**	% NDA**	100.00%	0.00%	77	918	123	0.00%		
02-03-2020	100.00%	0.00%	% NDA**	% NDA**	% NDA**	% NDA**	100.00%	0.00%	141	941	68	0.00%		
03-03-2020	100.00%	0.00%	% NDA**	% NDA**	% NDA**	% NDA**	100.00%	0.00%	69	920	63	0.00%		
04-03-2020	100.00%	0.00%	% NDA**	% NDA**	% NDA**	% NDA**	100.00%	0.00%	79	1003	69	0.00%		
05-03-2020	100.00%	0.00%	% NDA**	% NDA**	% NDA**	% NDA**	100.00%	0.00%	140	936	65	0.12%		
06-03-2020	100.00%	0.00%	% NDA**	% NDA**	% NDA**	% NDA**	100.00%	0.00%	77	1165	99	0.00%		
07-03-2020	100.00%	0.00%	% NDA**	% NDA**	% NDA**	% NDA**	100.00%	0.00%	165	1016	61	0.00%		
08-03-2020	100.00%	0.00%	% NDA**	% NDA**	% NDA**	% NDA**	100.00%	0.00%	133	1489	88	0.00%		
09-03-2020	100.00%	0.00%	% NDA**	% NDA**	% NDA**	% NDA**	100.00%	0.00%	76	1197	61	0.00%		
10-03-2020***	98.26%	1.74%	% NDA**	% NDA**	% NDA**	% NDA**	98.26%	1.74%	77	2052	67	0.02%		
11-03-2020***	93.40%	6.60%	% NDA**	% NDA**	% NDA**	% NDA**	93.40%	6.60%	80	1114	92	0.23%		
12-03-2020	100.00%	0.00%	% NDA**	% NDA**	% NDA**	% NDA**	100.00%	0.00%	121	1153	85	0.00%		
13-03-2020***	98.96%	1.04%	% NDA**	% NDA**	% NDA**	% NDA**	98.96%	1.04%	81	1572	77	0.01%		
14-03-2020	100.00%	0.00%	% NDA**	% NDA**	% NDA**	% NDA**	100.00%	0.00%	125	1149	85	0.01%		
15-03-2020	100.00%	0.00%	% NDA**	% NDA**	% NDA**	% NDA**	100.00%	0.00%	152	1193	69	0.00%		
16-03-2020	100.00%	0.00%	% NDA**	% NDA**	% NDA**	% NDA**	100.00%	0.00%	77	870	63	0.01%		
17-03-2020	100.00%	0.00%	% NDA**	% NDA**	% NDA**	% NDA**	100.00%	0.00%	166	1053	92	0.01%		
18-03-2020***	98.96%	1.04%	% NDA**	% NDA**	% NDA**	% NDA**	98.96%	1.04%	83	1052	66	0.04%		
19-03-2020	100.00%	0.00%	% NDA**	% NDA**	% NDA**	% NDA**	100.00%	0.00%	175	1128	66	0.02%		
20-03-2020***	97.78%	2.22%	% NDA**	% NDA**	% NDA**	% NDA**	97.78%	2.22%	105	1138	88	0.08%		
21-03-2020	100.00%	0.00%	% NDA**	% NDA**	% NDA**	% NDA**	100.00%	0.00%	172	760	76	0.11%		
22-03-2020	100.00%	0.00%	% NDA**	% NDA**	% NDA**	% NDA**	100.00%	0.00%	264	970	104	0.00%		
23-03-2020	100.00%	0.00%	% NDA**	% NDA**	% NDA**	% NDA**	100.00%	0.00%	124	1423	66	0.06%		
24-03-2020	100.00%	0.00%	% NDA**	% NDA**	% NDA**	% NDA**	100.00%	0.00%	287	946	92	0.01%		
25-03-2020	100.00%	0.00%	% NDA**	% NDA**	% NDA**	% NDA**	100.00%	0.00%	319	978	68	0.01%		
26-03-2020	100.00%	0.00%	% NDA**	% NDA**	% NDA**	% NDA**	100.00%	0.00%	281	1205	105	0.07%		
27-03-2020***	98.26%	1.74%	% NDA**	% NDA**	% NDA**	% NDA**	98.26%	1.74%	193	1055	66	0.01%		
28-03-2020	100.00%	0.00%	% NDA**	% NDA**	% NDA**	% NDA**	100.00%	0.00%	278	975	96	0.05%		
29-03-2020	100.00%	0.00%	% NDA**	% NDA**	% NDA**	% NDA**	100.00%	0.00%	448	865	77	0.00%		
30-03-2020	100.00%	0.00%	% NDA**	% NDA**	% NDA**	% NDA**	100.00%	0.00%	352	1089	144	0.01%		
31-03-2020***	98.26%	1.74%	% NDA**	% NDA**	% NDA**	% NDA**	98.26%	1.74%	190	1108	103	0.00%		

* Aion uses the same interface for App and Web.
 ** No Data Available due to the lack of TPPs connected to OpenAPI.
 *** Planned maintenance